

## CARE AND MAINTENANCE INSTRUCTIONS

### Fenix



#### **Material Characteristics**

This material combines an ultra-matte finish with excellent performance. Its surface is scratch-resistant, easy to clean, and stain-resistant, making it ideal for a frequently used environment such as the bathroom.

Created with proprietary technologies, the external surface of FENIX is characterized by the use of new-generation acrylic resins, hardened and fixed through a process called Electron Beam Curing. This makes FENIX properties unique. At first glance, the surfaces stand out for their extremely matte appearance. Upon touch, you feel the pleasant soft-touch effect, with the additional surprise of not leaving fingerprints. Additionally, thermal repairability of superficial micro-scratches is possible.

For particularly dirty areas or stains, please contact our Falper Customer Care at [customercare@falper.it](mailto:customercare@falper.it).

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To keep the support in the best condition, it is recommended to pay particular attention to the maintenance phases of the artifact.

#### **Routine Maintenance and Common Stains:**

No special maintenance is required, just a damp cloth with warm water or a mild detergent. Almost all normal household cleaning products and disinfectants are perfectly tolerated. For common stains, simply clean the surface with warm water using a non-abrasive cloth. Persistent stains can be removed with non-abrasive household cleaners or solvents. If residues are old and hardened, a magic eraser or a soft microfiber cloth can be used to remove them. After using a solvent, it is advisable to wash with warm water and detergent. Always rinse thoroughly with preferably warm water to remove the detergent.

#### **Recommendations:**

- Use any household detergent or simply warm water.
- Always finish by rinsing with warm water.
- Dry with a clean cloth to avoid limescale deposits.
- Hydrogen peroxide, in concentrations below 3%, must be thoroughly rinsed. It is recommended to avoid contact for more than 10 minutes for concentrations above 3%; the surface should be rinsed with a non-abrasive sponge and thoroughly dried.
- When using solvents, the cloth used must be perfectly clean to avoid leaving traces on the FENIX surface. Any traces can, however, be removed by rinsing with warm water and then drying the surface.

#### **Not recommended:**

- Acids and highly alkaline products should be avoided as they can stain the surface.
- Bleaching products or those with a high chlorine content should be avoided as they could damage the surface. Sodium hypochlorite should be used in concentrations below 5% for no more than 5 minutes, then rinsed off with a sponge or cloth.
- Do not use furniture polish or wax-based products in general, as they tend to form a sticky layer on the FENIX surface to which dirt adheres.
- Do not use metal scrapers, iron brushes, or other metal tools to remove stains, paint, plaster, or other substances.

**CAUTION:** To avoid damaging the structure, it is advisable to avoid rubbing it using abrasive cream, an abrasive sponge, or a brush with hard bristles; over time, this could lead to the formation of a shiny area on the matte surface. Instead, a melamine sponge, also known as a magic eraser, can be used.

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