

CARE AND MAINTENANCE INSTRUCTIONS

Marble and Natural Stone Tops



Material Characteristics

Marble is formed through a metamorphic process from sedimentary rocks. Impeccable in its uniqueness, with natural asymmetry and irregular roughness, marble possesses extraordinary individuality—a blend of design, colors, and textures that tell a millennial story. All our artifacts are individually crafted, using CNC machining and manual finishing, making them true works of artisanal art.

It's important to note that marble is a natural material, and this means it may exhibit some small imperfections or defects. It may have more or less pronounced veins, areas of uneven color, or small surface cavities, which should not be considered as contestable defects but rather as natural characteristics of the material.

For particularly dirty areas or stubborn stains, please contact our Falper Customer Care at customercare@falper.it or FILA technical support at info@filasolutions.com.

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To always keep the surface in the best condition, it is recommended to pay particular attention to the maintenance phases of the artifact.

Recommendations:

- Dry the material well after use, avoiding prolonged water stagnation. This helps prevent the buildup of limescale.
- Use neutral products like FILA CLEAN&SHINE for daily cleaning.
- Monthly or as needed, use FILA FORMULA MARMO for extraordinary maintenance.
- Annually or as needed, apply a coat of FILA STONEPLUS, a stain-repellent toning protective.

Not recommended:

- Avoid the use of acidic substances of any kind, descaling soaps with acidic pH, vinegar.
- Avoid the use of alcohol or solvents.
- Avoid the use of alkaline degreasers for routine maintenance.

CAUTION: Absolutely avoid acidic and strongly alkaline detergents (ammonia, bleach, soda, etc.), regardless of their concentration and even if diluted, as they can attack the material. Do not use excessively abrasive tools.

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