

## CARE AND MAINTENANCE INSTRUCTIONS

### **Marble and Natural Stone Tops**



#### **Material Characteristics**

Marble is formed through a metamorphic process from sedimentary rocks. Impeccable in its individuality, with natural asymmetry and irregular roughness, it possesses extraordinary uniqueness: a blend of design, colors, and patterns that tell a millennia-old story. All our artifacts are crafted individually, using CNC machining and manual finishing, making them true works of artisanal art.

It's important to note that marble is a natural material, and this means it may have some small imperfections or defects. It can exhibit more or less pronounced veining, areas of non-uniform color, or small surface cavities, which cannot be considered a disputable flaw as they are natural characteristics of the material.

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To always keep the surface in the best condition, it is recommended to pay particular attention to the maintenance phases of the artifact.

#### **Recommendations:**

- Use a soft cotton or microfiber cloth and non-abrasive neutral liquid detergents.
- Thoroughly dry the material after use, avoiding prolonged water stagnation. This helps prevent the buildup of limescale and related stains.
- Promptly remove any potentially aggressive substances accidentally spilled on the surface, and in any case, before they have the chance to be absorbed by the stone. The protective sealant applied to all our surfaces creates a temporary barrier to limit liquid absorption, but a prompt and effective stain removal action is always the best remedy. Some substances that could stain the surface include coffee, tea, red wine, nail polish removers, self-tanning lotions, and hair dyes.
- All marble items are treated with a specific sealing, water-repellent, and toning product. With use and cleaning, the product is gradually removed, so it is recommended to apply the **FILA STONEPLUS** product periodically, at least once every six months. Information on the application method and availability of the product can be found at this link:  
<https://www.filasolutions.com/eng/products/full-range/protectors/colour-enhancing-stain-protectors/stoneplus>
- The application of **FILA STONEPLUS** should be on a meticulously clean surface without stains. For a deeper periodic cleaning, it is recommended to use the **FILA FORMULA MARMO** product, which also removes light limescale deposits. Information on the application method and availability of the product can be found at this link:  
<https://www.filasolutions.com/ita/prodotti/gamma-completa/finitura/polish/formula-marmo>

#### **Not recommended:**

- Avoid the use of acidic substances of any kind, descalers, soaps with acidic pH, vinegar, alcohol, solvents.
- Avoid the use of alkaline substances, degreasers for routine maintenance.

**CAUTION:** Do not use detergents that are acidic or strongly alkaline (ammonia, bleach, soda, etc.), regardless of their concentration and even if diluted, as they tend to attack the material.

In case of stubborn stains, you can contact FILA technical support at [info@filasolutions.com](mailto:info@filasolutions.com) which, based on the origin of the staining agent, can suggest the specific product to use.